



ACCESS PATIENT REPORTS AND IMAGES

There are two ways you can conveniently access patient reports and images online:

- Via InteleConnect EV - our online portal
- Via InteleViewer on desktop computer

For each of the options listed there is a unique set-up process.

Register to access reports and images via online portal

InteleConnect EV is an online portal that streamlines the entire doctor-patient interaction. It allows you to access reports and images faster, on any device, any time. It does not require an application to be downloaded.

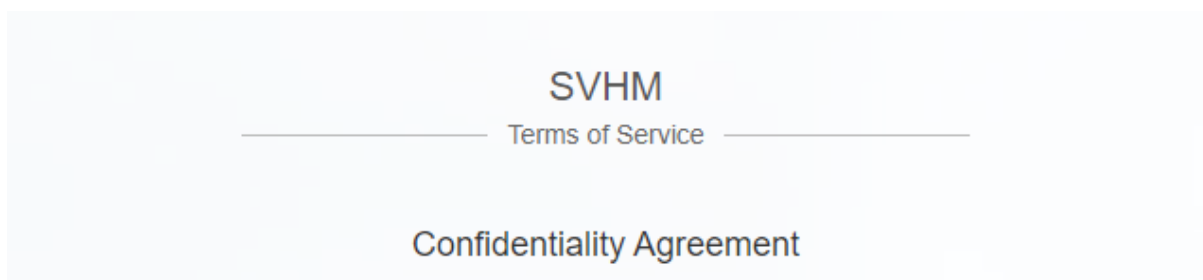
To set up access to SVHM InteleConnect EV, simply register from the link below

<https://pacs.svhm.org.au/Portal/app#/>

Click -> Apply for an account

[Apply for an account](#)

Accept the SVHM Terms of Service



Fill in the requested details (including your preferred username and password)



If you have a SVHA account, your SVHA Username and Password will allow you access from within or external to SVHM. Do not create a new account.

SVHM

Account Application

Completing this form does not automatically create an account. Your IntelePACS administrator will verify your information and contact you once your account is activated.

Username *

First name *

Family name *

Primary email address *

Primary telephone *

Provider Number *

Password *

- Include at least one special character
- Include mixed-case characters
- Must include at least 8 characters

Confirm password *

[Continue](#) [Cancel](#)



You will receive your username and password for direct login to the online portal.

Change Password

If you have a SVHA account and have forgotten your password, this can be done through the St Vincent's IT Service Desk - 9231 4000, Press 1 for password reset.

Log in to our online portal

If you're already registered to access patient reports and images via InteleConnect EV simply log in below.

<https://pacs.svhm.org.au/Portal/app#/>

Download software to access reports and images online via InteleViewer

Inteleviewer is a diagnostic viewer that needs to be installed onto your desktop computer. It provides fast and efficient viewing across all modalities and bandwidth.

It's best for viewing complex procedures such as MRIs and CTs, and you can compare current images with historical data.

Install InteleViewer

Open an Internet Browser –Google Chrome, Firefox, Explorer, Safari,

1. In the Address field type:
 - <https://pacs.svhm.org.au/InteleBrowser>
 - INSTALL INTELEVIEWER
2. Select Download InteleViewer for the installer version
 - The selection matches your desktop operating system (ie. 32 bit, 64 bit, Mac OS)
3. Double click the download installer file, and the installation process will begin
4. Accept the terms and press NEXT (next two screens)



5. Press NEXT (next 3 screens)



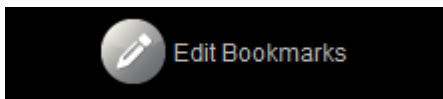
6. Click Done

Adding Bookmarks for IntelViewer

1. To begin, double click on the IntelViewer icon

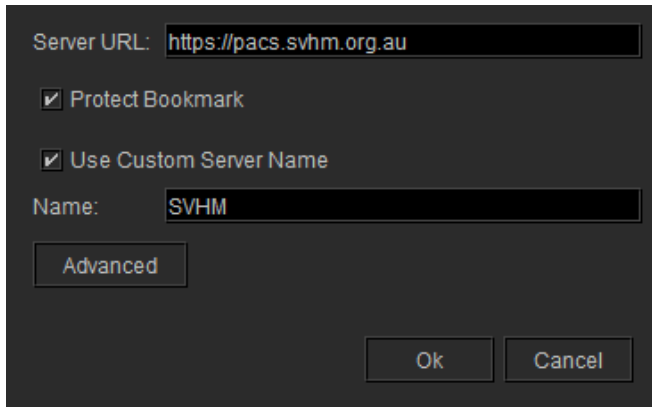


2. Either a message to add a New Server will appear (if this is a new installation) or Click on Edit Bookmarks





3. Click on Add and enter the fields as shown



Server URL:

Protect Bookmark

Use Custom Server Name

Name:

<https://pacs.svhm.org.au>

The system will validate the URL and you can now log on.